

POSTAL REGULATORY COMMISSION  
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WASHINGTON, DC 20268-0001

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June 4, 2021

POSTAL REGULATORY  
COMMISSION

I would like to make a complaint about Louis DeJoy and the United State Post Office changes he is planning to make. I think Louis DeJoy has done a terrible job running the postal service since Donald Trump appointed him to the Postal Service in 2020. The mail has gotten so slow that I cannot mail my payments or other mail because he has cancelled so many programs and gotten so many of the postal machines eliminated or did irreparable damage to them that I cannot count on getting my bills paid or even receiving the bills in the mail on time from my creditors. This is ridiculous and someone should be put in DeJoy's place who knows what to do and how to run the post office efficiently.

I am a senior citizen who depends on the USPS for needed life-saving prescriptions and other mail that comes to me on a daily basis.

Donald Trump installed DeJoy because he wanted to mess up the postal system for the November 2020 Presidential Election and things have gotten worse since he was appointed. Donald Trump didn't know what he was doing, and Louis DeJoy doesn't either. The postal service was running fine until all this happened because of Donald Trumps sick ideas of controlling and winning the election.

Now I hear on MSNBC that DeJoy is trying to cut more services at the postal service and eliminate programs that are badly needed to serve the American people.

Every month I have had to use the computer to pay my bills and it has become so frustrating each month when websites are changed (I realize for our privacy) and then I can't log into the websites unless I call and ask them what has changed and how I should fix things to pay my bills. I was doing fine mailing my bills each month before that and things were always running on time like clockwork. DeJoy is planning to make changes that would slow down First-Class Mail and raise prices. Senior citizens cannot afford to absorb all these costly changes and need the Postal Service to run like it's supposed to.

I would like to protest DeJoy's new plans and I and others support having him be removed from office and have someone else put in his place who knows how the post office is run and what the workers need to do their jobs. PLEASE GET HIM OUT OF THERE. Just because of Donald Trump's BIG LIE, all hell has broken loose and the American people are sick of it. We deserve exceptional service like what we were getting previously and not average service!!

DeJoy has said that he wants to close MORE post offices and extend delivery times and I fail to see how that is going to help ANYTHING. The article I watched on MSNBC also mentioned DeJoy using private companies to work with and that is really stupid because we have done fine without that previously and it's illegal. The Postal Service belongs to the Federal Government and he should not be using private companies or getting money on the side when Federal employees will lose their jobs and that would be bad for the economy.

And finally, today as reported on MSNBC it has come to Louis DeJoy being investigated by the FBI for improper political donations by asking over 100 of his employees to contribute to Republican Representatives and then repaying them by giving

them large checks and bonuses. (These donations were also given to the Trump campaign). This is an illegal practice and DeJoy lied about it when questioned in a hearing with the FBI. When are you going to get rid of Louis DeJoy before he totally destroys the postal service?

I have also sent a copy of this letter to the Board of Governors USPS – Headquarters, in hopes that SOMEONE will pay attention to what the American people want and need.

A handwritten signature in cursive script that reads "Sandra McConnell". The ink is dark and the signature is fluid, with the first and last names being more prominent than the middle name.

Sandra McConnell  
Private Citizen

**Sandra McConnell**  
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